

**CONSUMER GRIEVANCES REDRESSAL FORUM**  
**SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED,**  
**TIRUPATI**  
**This 18<sup>th</sup> day of March'2025**  
**C.G.No.124/2024-25/Kadapa Circle**

**CHAIRPERSON (I/c)/Member (Finance)** Sri. K. Ramamohan Rao

**Members Present**

Sri. S.L. Anjani Kumar      Member (Technical)  
Smt. W. Vijaya Lakshmi      Member (Independent)

***Between***

Sri. R. Sreenivasulu & Others, D.No. 11-3-454,  
Middevaripalem Street, Badwel (M), Kadapa Dist.      Complainant

***AND***

1. Dy.Executive Engineer/O/Badwel  
2. Executive Engineer/O/Mydukur      Respondents

This complaint came up for final hearing before this Forum through video conferencing on 05.03.2025 in the presence of the respondents, complainant remained absent and having considered the material placed by both the parties, this Forum passed the following

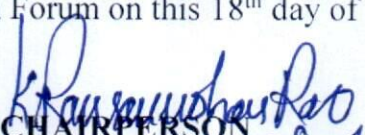
**ORDER**

- 01.** The complainant filed the complaint during the Vidyut Adalat conducted on 04.09.2024 at Badwel requested for conversion of their line from single phase supply to three phase supply.

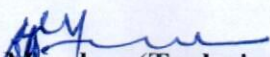


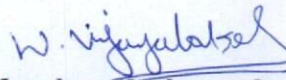
02. The said complaint was registered as C.G.No.124/2024-25 and notices were issued to the respondents calling for their response. The respondents submitted their response stating that on receiving the complaint, they erected 100 KVA additional DTR and resolved the low voltage problem.
03. Heard the respondents through video conferencing. Complainant remained absent. The respondents submit that on receiving the complaint they erected 100 KVA additional DTR and resolved the low voltage problem. The complainant issued letter of satisfaction stating that their low voltage is resolved by erecting additional 100 KVA DTR. Since the grievance of the complainant is redressed, the complaint is closed. There is no order as to costs. The secretary of the Forum is instructed to forward a copy of this order to the complainant herein through whatsapp and Post.
04. The complainant is informed that if he is aggrieved by the order of the Forum, he may approach the Vidyut Ombudsman, 3<sup>rd</sup> Floor, Plot. No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar, Mahanadu Road, Vijayawada-08 in terms of Clause.18.1 of Regulation.No.3 of 2016 of Hon`ble APERC within 30 days from the date of receipt of this order and the prescribed format is available in the website vidyutombudsman.ap.gov.in.

Typed to dictation by the computer operator-2 corrected and pronounced in the open Forum on this 18<sup>th</sup> day of March'2025.

  
(I/c) CHAIRPERSON  
Member (Finance)

18/3/2025

  
Member (Technical)

  
Member (Independent)



**Documents marked**

For the complainant: Nil

For the respondents: Nil

**Copy to the**

Complainant through whatsapp and Post

All the Respondents

**Copy Submitted to**

The Chairman & Managing Director/Corporate Office/APSPDCL/Tirupati.

The Vidyut Ombudsman, 3<sup>rd</sup> Floor, Plot No.38, Sriramachandra Nagar,  
Vijayawada-08.

The Secretary/Hon'ble APERC/Vidyut Niyantrana Bhavan, Adjacent to  
220/132/33/11 KV AP Carbides Sub Station, Dinnedavarapadu Road,  
Kurnool-518002, State of Andhra Pradesh.

The Stock file.

